

TERMS & CONDITIONS

1. General Information

These Terms & Conditions govern the provision of Hebrew language courses offered by Sapir Librowski Sher (“the Teacher”).

By booking a course or individual lesson, you agree to these Terms & Conditions.

2. Course Formats

The following formats are available:

- Group courses
- One-to-one (1:1) lessons

All lessons are conducted online.

If agreed in advance, individual sessions may be held in person in Warsaw.

Group courses are limited to a maximum of 6 participants.

All study materials are provided by the Teacher. No additional textbooks or materials need to be purchased unless stated otherwise.

3. Booking and Payment

Payment is required in advance to confirm participation in a course or lesson.

Prices are listed in EUR. Payment may be made in other currencies (e.g. PLN, USD, ILS), and the final amount may vary depending on exchange rates or payment provider fees.

Payment instructions will be provided after registration.

Access to the course is granted only after payment has been received.

4. Refund Policy

All refund or deferral requests must be submitted in writing at least 7 days before the originally scheduled course start date.

If a refund request is submitted 7 days or fewer before the course start date, 50% of the course fee will be refunded.

No refunds will be provided for non-attendance.

Refund requests must be made in writing via email.

If the Teacher is unable to deliver the course or provide a suitable alternative, the participant will be entitled to a full refund.

5. Cancellations and Rescheduling

5.1 Individual (1:1) Lessons

A lesson may be rescheduled if at least 24 hours' notice is given.

If less than 24 hours' notice is provided, the lesson will be considered completed and no refund or rescheduling will be granted.

5.2 Group Courses

Missed group sessions cannot be refunded or rescheduled individually.

If, after the first sessions, a participant's level appears unsuitable for the group, the Teacher may offer a transfer to another group where available. Such transfer is subject to availability and does not constitute grounds for a refund.

The Teacher reserves the right to make reasonable adjustments to the schedule if necessary.

6. Right of Withdrawal (EU Customers)

If you purchase a course that starts within 14 days of booking, you agree that the course may begin before the standard 14-day withdrawal period ends.

Once the course has started, you are no longer entitled to cancel under the 14-day withdrawal rule or request a full refund.

7. Teacher's Right to Modify or Cancel

The Teacher reserves the right to cancel or reschedule a lesson due to unforeseen circumstances. In such cases, an alternative date or a refund will be offered.

If the minimum number of participants required to run a group course is not reached, the course may be rescheduled or cancelled with a full refund.

8. Technical Requirements

Participants are responsible for ensuring they have a stable internet connection and appropriate equipment for online lessons.

The Teacher is not responsible for technical issues on the participant's side.

9. Intellectual Property

All materials provided during the course are for personal use only.

They may not be copied, recorded, distributed, or shared without prior written consent.

10. Limitation of Liability

The Teacher is not liable for indirect losses or damages arising from participation in the course.

11. Changes to These Terms

The Teacher reserves the right to update these Terms & Conditions. The current version will always be available on the website.